



COVID-19 Temporary Policies and Procedures

rev 9/23/2020

All Skaters, Players, Parents, Coaches and other entrants are required to follow the required rules, regulations, and guidelines.

If you are unable or unwilling to abide by any of these guidelines, or if you are uncomfortable with or don't like what we're trying to do here for our community, please do not visit our facility.

Our new policies and procedures will be enforced at all times. Any entrants who do not follow our new policies will be asked to leave the facility.

Waiver and Release of Liability must be printed at home from the website, filled out legibly, and signed before entering our facility each and every time you visit. If you're accompanying a minor child, you can now use just one Waiver for you and your minor Participants. Those who do not bring their own Waiver may be charged a \$1.00 fee and sent to the end of the line.

All entrants must stay in designated personal distancing areas while inside, or wait outside the building. Parent/Guardian and minor child may occupy the same area.

Participants may be accompanied by one additional person only.

Masks are required at all times on and off the ice.

Skaters and players should arrive dressed and must wait outside until 15 mins before their schedule session. Goalies may enter 30 minutes prior to their slot. Don't be early, don't be late.

Skaters and players will have 15 minutes vacate the facility following the end of their session. Please observe common decency while changing outside.

Cleaning, sanitizing, and disinfecting procedures are in place. Staff will be disinfecting high touch areas between each session. All employees are continuously trained and wear appropriate personal protective equipment during their shifts.

We expect you to observe common sense practices for the safety of all. Please use the hand sanitizer dispenser in the Lobby as you enter and exit.

Currently, we are allowed to offer limited programs that allow for continuous social distancing.

PERMITTED PROGRAMS:

- Freestyle
- Figure Skating Private Lessons
- Stick Time
- Hockey Private Lessons
- Adult Hockey Clinics
- Youth Hockey Clinics
- Private Ice Sessions

Programs, activities, and facilities that are we are not offering for the time being include but are not limited to the following.

NOT PERMITTED:

- Public Skating
- Birthday Parties
- Adult and Youth Hockey Games
- Skating School (lower levels that require skate rental and assistance on the ice)
- Lockers and Locker Rooms
- Vending Machines and Water Fountains.

The rink is not open to 'walk-ins'. There are no public sessions. The number of people on the ice is restricted, so we welcome reservations on a first come, first serve basis.

- Check our online Schedule.
- Click on an activity to see contact info for reservations.
- If no contact info is shown, call 805-520-7465 to reserve your spot. *
- You must speak with a receptionist who will enter your name and confirm.
- Reservations will not be accepted in the form of a message.
- Present Waiver and Release of Liability upon entrance.
- No-shows may be refused a later reservation.
- Skate School/Freestyle punch cards are not valid at this time

**Please be patient and understand, as we do, that our irregular staffing hours during this time may make this a bit challenging for all of us.*

www.iceoplexSimiValley.com

All sales final. No refunds.

These Policies and Procedures may be modified as conditions change and experience dictates.

Iceoplex Management.